

4 February 2026

DataWorks Executes Change Order Under Existing Ontario CSE Contract to Deliver Managed Contact Centre Services

HIGHLIGHTS

- DataWorks has executed a Change Order with iGaming Ontario under its existing Centralised Self-Exclusion (“CSE”) contract, exercising optional services contemplated within the original agreement.
- The Change Order has a **total contract value of greater than C\$12.5 million (approximately A\$14.0 million¹)** over the initial term and extension options.
- The Change Order is **in addition to DataWorks’ existing A\$10 million, multi-year iGaming Ontario CSE contract** announced on 2 August 2024.
- The Change Order provides for the delivery and operation of end-to-end managed contact centre services in support of Ontario’s CSE program.
- The contract is structured to be **self-funding from a working capital perspective**, with revenue commencing immediately and payment milestones aligned to delivery.
- This Change Order **materially increases DataWorks’ recurring revenue profile** and further reinforces the Company’s **RegTech division as a materially cash-positive and profitable business unit on a standalone basis**.
- Multiple regulated market opportunities continue to progress, with some expected to reach decision points during the current half, and their successful conversion would materially enhance DWG’s medium-term growth and financial outlook.

Dataworks Group Limited (ASX: DWG) (“Dataworks” or “the Company”) is pleased to announce that it has executed a Change Order with iGaming Ontario (“iGO”) under its existing Ontario Centralised Self-Exclusion (“CSE”) contract.

The Change Order has a **total contract value of greater than C\$12.5 million (approximately A\$14 million¹)**, inclusive of extension options. The agreement comprises an initial three-year term, with two additional one (1) year extension options exercisable at iGO’s discretion. The Change Order is **in addition to Dataworks’ existing A\$10 million, multi-year Ontario CSE contract** announced on 2 August 2024.

The Change Order gives effect to the exercise of optional services contemplated under the original CSE agreement, providing for DataWorks to deliver and operate managed contact centre services in support of Ontario’s CSE program and reflects the progression of the services framework contemplated at the time that agreement was entered into.

Commenting on the Change Order, Mr. Al Watson, CEO, said;

“This Change Order gives effect to optional services contemplated under the existing CSE agreement with iGaming Ontario. We are pleased to continue supporting iGO through the delivery and operation of managed contact centre services as the Ontario CSE program progresses”.

¹ Assumes exchange rate of C\$1.00 = A\$1.12



Relationship to Prior Disclosure

The Change Order supersedes the operational scope of the contact centre Change Order disclosed on 14 August 2025. The training and ticketing system components from that earlier Change Order will continue to be delivered and remunerated in accordance with existing arrangements.

Commercial Structure and Cashflow Profile

The Change Order includes a combination of implementation-related revenues and recurring operational revenues over the contract term. The contract is structured to be **self-funding** from a working capital perspective, with revenue commencement occurring immediately.

Impact on Recurring Revenue and RegTech Division Economics

The execution of this Change Order enhances DataWorks' long-term recurring revenue profile and adds to the Company's predictable, contracted cash flows.

Importantly, the Change Order reinforces the Company's **RegTech division as a materially cash-positive and profitable business unit on a standalone basis**.

The Company believes this strengthened earnings and cashflow profile provides a robust foundation to support investment in product development, operational capability and growth across additional regulated markets.

Key elements of the Agreement

Below is a summary of the key elements of the Agreement:

- **Total contract value:** Greater than C\$12.5 million (approximately A\$14 million), inclusive of two additional one (1) year extension options exercisable at iGO's discretion.
- **Contract term:** Initial three (3) years, commencing immediately, with two additional one (1) year extension options exercisable at the election of iGO.
- **Events of termination:** The agreement includes termination provisions that are customary for government and regulated services contracts, including for material breach, changes in applicable law, and termination for convenience on notice.

Update on Commercial Pipeline and Other Growth Opportunities

Dataworks continues to progress a number of advanced commercial opportunities across multiple regulated gambling markets, both domestically and internationally. Engagement levels remain strong, reflecting the increasing regulatory focus on consumer protection and responsible gambling frameworks.

While the pace and timing of government procurement processes can be unpredictable, the Company expects that some opportunities currently under active consideration may reach decision points during the current half. Any additional successful contract awards would represent a material uplift to the Company's medium-term financial and strategic outlook, including further strengthening of its liquidity profile.

The Company continues to leverage its global reference sites, proven delivery capability and deep regulatory expertise to support pipeline conversion, while further advancing its technology platform toward a scalable, SaaS-based offering.

Update on Broader Ontario CSE Contract

Dataworks confirms that the delivery of the broader Ontario CSE contract continues to progress in line with agreed plans. Key milestones to date have been achieved, and corresponding payments have been received in accordance with contractual terms.

-ENDS-

This announcement has been authorised for release by the Board of DataWorks Group Limited.

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About DataWorks

Dataworks Group Limited (ASX:DWG) is a leading Regulated Gaming Technology (RegTech) company, specializing in unique innovative technologies to combat problem gambling.

DWG's solutions, including **BetStop™ National Self-Exclusion Register**, which enable vulnerable individuals to safeguard themselves from the harms of gambling addiction. the NSER, operated exclusively for the Australian Government, empowers Australians to self-exclude from all licensed interactive wagering services for periods ranging from three months to a lifetime.

As a pioneer in regulated gaming technology, DWG is driving social impact by delivering secure, scalable, and ESG-aligned solutions for governments and operators worldwide. Leveraging its deep expertise in data security and compliance, DWG is redefining the future of responsible gambling technologies on a global scale.