

Update regarding recent media coverage

Janison Education Group Limited (ASX: JAN) provides the following update in relation to recent media coverage regarding two separate and unrelated interruptions affecting recent digital assessment sessions delivered by Janison and its partners.

The Company acknowledges and regrets the disruption this caused to students, candidates, teachers, schools and families, and takes this very seriously. The Company is reviewing the circumstances of both incidents with the relevant program partners as part of its ongoing commitment to continuous improvement.

Janison delivers more than 7 million digital assessments globally each year, supporting high-stakes and large-scale testing programs for governments, education systems and professional bodies. Large-scale digital assessments involve complex technology environments operating simultaneously across tens of thousands of locations and across multiple systems, networks and delivery partners.

The vast majority of assessments are delivered successfully. In programs of this scale, however, occasional issues can arise despite extensive preparation and testing. When they do, they are addressed quickly in collaboration with program partners. As with all high-stakes and large-scale assessments, whether paper-based or digital, established contingency arrangements exist to ensure candidates can complete or re-sit tests where required.

NAPLAN

Janison provides technology services supporting the NAPLAN Online program alongside other delivery partners.

On 11 March 2026 (Day 1 of the testing window), a technical issue caused disruption to a portion of scheduled sessions in the morning. Testing was paused, the issue identified and resolved, and testing resumed within approximately two hours, allowing many students to continue testing later in the day. Since then, testing has continued without disruption.

CA ANZ examinations

Separately and unrelated, disruptions occurred this week during examinations delivered for Chartered Accountants Australia and New Zealand (CA ANZ), where a number of candidates experienced interruptions to their scheduled sessions. Candidates affected by the disruption are being supported by CA ANZ through rescheduled examination arrangements. These are the first major issues in the five years CA ANZ has used the Janison platform.

The CA ANZ and NAPLAN interruptions were unrelated incidents. The two platforms are vastly different and operate in their own delivery environment.

Janison remains focused on delivering reliable digital assessments and continuing to work closely with our program partners on the successful delivery and continuous improvement of these important programs.

This release has been approved for release by a special purpose sub-committee of the Board of Janison.

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About Janison

Janison is an Australian-owned education technology pioneer that supports organisations globally with leading online assessment solutions. For over 20 years, we've worked with governments, educators, and corporations to transform the way learning is assessed—making it more accessible, efficient, and impactful.

Our technology powers some of the world's largest and most trusted education programs, including NAPLAN Online, delivered in partnership with Education Services Australia on behalf of the Australian Government. With deep domain expertise and a track record of reliable delivery at scale, Janison enables seamless digital assessments for millions of learners worldwide. We are committed to helping educators and institutions deliver fair, effective, and future-ready assessment experiences.