

18 May 2026

## BetGuard, Ontario's Centralised Self-Exclusion System and Contact Centre Successfully Launched

### Highlights

- BetGuard, iGaming Ontario's Centralised Self-Exclusion ("CSE") tool, powered by and developed in partnership with Dataworks, formally launched, following completion of extensive live production testing with licensed gaming operators.
- A dedicated BetGuard Contact centre, developed by and staffed by Dataworks employees and fully integrated into the BetGuard system, also fully commenced at launch.
- Dataworks now operates two large-scale, real-time centralised self-exclusion systems across two regulated online gambling markets internationally.
- Dataworks' CSE platforms are now connected to more than 230 wagering operators internationally.
- iGaming Ontario's BetGuard system was developed based on the proven BetStop – The National Self-Exclusion Register™ technology, owned and operated by Dataworks in Australia on behalf of the Australian Communications and Media Authority.
- Dataworks continues to progress additional regulated market opportunities internationally, with potential contract decisions expected in the near term, subject to government procurement timelines.

**Dataworks Group Limited (ASX: DWG)** ("Dataworks" or "the Company") is pleased to announce the formal launch of BetGuard, iGaming Ontario's Centralised Self-Exclusion ("CSE") tool, which was announced to the market in August 2024<sup>1</sup>, as well as the associated Contact Centre operations.

The launch followed completion of an extensive pre-launch phase during which all licensed operators were onboarded into the live production environment before undertaking comprehensive end-to-end testing.

BetGuard's system was developed by Dataworks and is based on the Company's proven BetStop – The National Self-Exclusion Register™ technology currently operated in Australia and was configured to support Ontario's regulated online gaming market in accordance with iGaming Ontario's requirements.

In parallel with the technology rollout, Dataworks also established and implemented iGaming Ontario's BetGuard Contact Centre operations to support system users under a separate Change Order executed with iGaming Ontario earlier this year<sup>2</sup>. The implementation of the Contact Centre included establishment of a Toronto-based operation, local corporate entity formation, recruitment and training of operational staff, and deployment of all necessary systems and processes.

The launch represents a significant milestone for Dataworks, extending the Company's proven CSE platform to a second regulated jurisdiction. The underlying technology has maintained 100% system availability since the Australian go-live across more than two years of continuous production operation.

Commenting on the launch, Dataworks Chief Executive Officer, Mr Al Watson, said:

*"This important piece of Responsible Gambling infrastructure would not be in place were it not for the incredible effort, commitment and dedication shown by iGaming Ontario, the Dataworks team and our partners. I'd like to thank and congratulate everyone involved for reaching this milestone and for working so well together."*

<sup>1</sup> Refer to ASX announcement dated 2<sup>nd</sup> August 2024

<sup>2</sup> Refer to ASX announcement dated 4<sup>th</sup> February 2026

*The global market for responsible gambling technology is maturing, with regulators and operators alike recognising the benefits of centralised, privacy-preserving platforms that reduce compliance complexity for industry and which strengthen participant protections. What we have built is not simply a self-exclusion register. It is an enterprise-grade RegTech platform, and centralised self-exclusion represents the foundation of a much broader capability set. With operational proof now across two regulated jurisdictions, Dataworks is well positioned to grow with this market.*

*We continue to see strong engagement across multiple regulated jurisdictions, with potential contract decisions expected in the near term, subject to government procurement and regulatory timelines.*

The Company noted that BetGuard complements its existing operation of BetStop –The National Self-Exclusion Register™ in Australia, which has processed >37 billion real-time exclusion checks since launch.

Dataworks continues to progress a number of additional regulated market opportunities internationally. The Company currently expects one potential contract opportunity to reach a decision point during the current half. As previously noted, the timing and progression of these opportunities remains subject to government procurement cycles, regulatory processes and associated approval timeframes.

**-ENDS-**

This announcement has been authorised for release by the Board of Dataworks Group Limited.

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**About Dataworks**

Dataworks Group Limited (ASX:DWG) is a leading Regulated Gaming Technology ("RegTech") company specialising in secure, scalable and mission-critical technologies designed to combat problem gambling and support responsible wagering initiatives globally.

Dataworks delivers and operates Australia's **BetStop - National Self-Exclusion Register™** ("NSER") and Ontario's **BetGuard** Centralised Self-Exclusion platform for iGaming Ontario in Canada, together representing the only two known large-scale, enterprise-grade, real-time centralised self-exclusion systems currently operating globally. The Company's platforms maintain real-time integrations with more than 230 of the world's largest wagering operators and are fully embedded into the betting journey, enabling instantaneous exclusion checks and enforcement at critical points of user activity. Dataworks' systems have processed more than 37 billion real-time exclusion checks to date.

In addition to its core technology platforms, Dataworks also provides associated managed services infrastructure, including end-to-end contact centre operations supporting large-scale regulatory program delivery.