

Urbanise Announces New Strata Payments, NAB Banking Integration and Owners Portal Capabilities

Urbanise.com Limited (ASX: UBN) ("Urbanise" or "the Company") today announces the planned staged release of upgrades to the Urbanise Strata Management Solution, the initial launch of the Urbanise Owners Portal with Payments and Levies capabilities, and a new Urbanise Integration Service connecting Urbanise Strata with NAB payment and banking infrastructure¹. Together, these capabilities are designed to connect strata management workflows, owner self-service, payments, banking integration and reconciliation within the Urbanise platform. Staged progressive pilot release of these capabilities is targeted from July 2026.

Key highlights

- Significant upgrade to Urbanise Strata Management Solution's highly automated reconciliation and enhanced supplier payment workflows to drive operational efficiency at scale
- New Urbanise Integration Service connecting Urbanise Strata with NAB banking and payment services
- Initial release of Urbanise's new Body Corporate Manager ("BCM") branded Owners Portal launching with Payments and Levies capabilities, supporting modern digital payment methods including PayID and PayTo
- Staged progressive pilot release of these capabilities is targeted from July 2026, with contracted customers already committed to early adoption
- An estimated \$10–15 billion in strata funds are deposited annually and more than \$20 billion is generated through annual transactions involving supplier and levy payments
- Market value for strata management integration software estimated at \$30m to \$54m in revenue per annum

This release follows Urbanise's 21st April 2026 general market announcement of Urbanise AI, including the first release of its embedded AI Assistant for strata managers, expected to be available to market during June 2026. Together with the new Urbanise Owners Portal, Urbanise NAB Integration Service and enhancements to the Urbanise Strata Management Solution, Urbanise AI forms part of a broader product strategy to embed differentiated technology directly into core strata workflows, helping strata managers automate routine administration, access faster operational insight and deliver modern self-service capabilities with stronger customer outcomes.

Overview

The Urbanise integration between Urbanise Strata and NAB is a purpose-built solution for the Australian strata industry with the deep industry capabilities of Urbanise Strata and the banking and payments infrastructure of NAB to deliver a seamless modern digital experience for strata owners, as well as cost and time saving automation for Body Corporate Managers.

Rather than redirecting users to a standalone third-party payment utility, the new Urbanise Strata modules deliver a unified solution with the capability to connect levy and supplier payments, automated reconciliations, banking services and a BCM-branded owner self-service portal within the existing strata management workflow.

¹ The integration capability was previously referred to as Data and Payments Integration Services (DPIS).

This unified approach enables strata managers and owners to see, manage and pay within the same ecosystem used to run their buildings, reducing reliance on disconnected third-party tools, lowering administrative overhead and improving the owner experience. This design drives higher user engagement through easier, faster and modern self-service experiences, while reducing fragmentation, administrative effort and operating costs for BCMs.

Urbanise CEO Simon Lee said:

"This milestone marks a clear step forward from design into delivery. This is not just another way to make a payment, it is an end-to-end strata payments and banking integration platform that brings together owner experience, operational automation and reconciliation in one integrated ecosystem. The strata industry is under real pressure with higher service expectations, tighter margins and growing transaction volumes. The integrated solution is designed to help strata managers handle growing transaction volumes and service demands without a proportional increase in administrative overhead."

BCM Branded Owner Payments Portal

A first of its kind in the Australian strata market, a core innovation of this initiative is the Urbanise Owners Portal, a new owner-facing mobile enabled portal launching initially with Payments and Levies capabilities and delivered as a BCM-branded digital experience. This represents a meaningful shift from fragmented, manual industry payment processes.

Rather than directing owners to a generic third-party portal, the solution keeps owners within the BCM's branded environment, integrating critical strata account information directly into the payment experience. Owners can view outstanding obligations, understand the context and make or manage payments, all in one place.

By combining visibility, context and payment execution in a single experience, this solution addresses a fundamental gap in the market: owners making payments without understanding the underlying obligation. For strata managers, this approach supports stronger brand ownership, improved owner trust and intends to reduce payment-related enquiries through self-service capabilities.

"We were closely involved in the design process from the earliest sessions, and that collaborative approach shaped what the owner experience became. Rather than a generic payments tool, the result is a portal that brings together levy information, transaction history and payment capability in one place, under our brand. That's what saves our clients from having to make unnecessary calls. Owners can see what they owe, understand why, and pay with ease. We're looking forward to getting it live for our owners."

Alex McCormick, Managing Director, SOCM, a Victorian-based strata management company

Modern payment experiences for a digital-first market

The new Urbanise Owners Portal has been designed from the ground up to meet changing consumer expectations, launching initially with Payments and Levies capabilities for digital-first payments and engagement. Owners increasingly expect intuitive mobile experiences, modern payment options and the ability to self-serve, and the platform delivers.

The Urbanise platform supports integration to a comprehensive range of payment methods including BPay, Australia Post, PayID and PayTo, alongside one-off, scheduled and recurring payment options. These capabilities improve convenience and are designed to reduce payment barriers, support owner payment compliance and introduce modern payment methods aligned with how owners expect to pay.

Operational leverage at scale: Automated reconciliation & bulk supplier payments

The new Urbanise Owners Portal, Urbanise's banking and payments integration software and significant enhancements to the Urbanise Strata core platform are designed to transform the owner experience, support modern self-service and deliver meaningful operational efficiency for strata managers through highly automated reconciliation workflows enabled by deep integration between banking and payment services and the Urbanise Strata platform.

The solution also supports bulk supplier payments with payments sent directly to the bank for processing, streamlining workflows and improving speed and accuracy at scale.

Together, these capabilities create a better, stickier customer experience, improve operating leverage as strata portfolios grow, allowing managers to scale without a corresponding increase in administrative overhead.

End-to-end by design

The integrated solution has been designed to combine strata management data, owner engagement, payments processing and banking integration within a single platform.

The design of these new Urbanise solutions supports greater automation, improved reconciliation and stronger operational control, while delivering a modern digital experience for owners. It has been developed to replace legacy standalone solutions with limited integration or automation capabilities by delivering deeper integration, modern purpose-built capabilities and a more scalable architecture for long-term industry change at scale.

"The Urbanise Strata Management Solution already gives us a competitive edge in winning new business. What excites us about this integration is that levy management and transaction reconciliation is fully automated in Urbanise Strata, and now that data connects directly to the owner's payment experience, so owners aren't just making a payment, they're seeing the full picture in one place. That's a step change in how we can service our portfolio at scale, and we think it will strengthen our position in a competitive market. We're looking forward to seeing it in action across our portfolio."

Richard Reid, Director, Stratabase, a Victorian-based strata management company

Market Data

It is estimated that \$10–15 billion in strata funds are deposited annually and more than \$20 billion is generated through annual transactions involving supplier and levy payments, representing a market that has historically been underserved by purpose-built financial infrastructure. The release of these two new modules and significant upgrade of the Urbanise strata management solution is designed to address that gap. The Board is also pleased to report early progress against the Company's strategy, outlined in its 26 May ASX release, to position Urbanise's enterprise-grade cloud platform as a compelling alternative for the more than 40% of the strata market still operating on legacy systems.

Urbanise will provide further market updates as the staged pilot release progresses, including at live customer deployment and when customer adoption and commercial outcomes are sufficiently developed to report.

The Company maintains and reiterates its outlook statement as announced to the market on 26th May 2026.

Investor Webinar

Executive Chairman Darc Rasmussen, CEO Simon Lee and CFO Brent Henley will host a Zoom webinar for the investment community including a Q&A session on **10 June 2026 at 9.30am AEST**.

Please follow the link below to register for the webinar

https://us02web.zoom.us/webinar/register/WN_rRhEMPtQQm2oJsYP26dhQ

Investors can submit questions prior to the webinar to ir@urbanise.com or ask questions via the Q&A function during the webinar.

This announcement has been authorised for release by the UBN Board of Directors

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About Urbanise

Urbanise.com Limited (ASX: UBN) is a cloud-based property technology company providing Software-as-a-Service platforms for strata management and facilities management. Urbanise Strata helps strata managers improve the experience for owners, committees and communities while operating more efficiently and scaling profitably. The platform connects core accounting, levy management, communications, owner engagement, workflow automation, reporting and reconciliation within a single cloud-based environment. Urbanise is expanding its strata platform through AI-enabled automation, owner self-service, payments and banking integration capabilities that reduce legacy integration barriers, support greater banking choice and make strata management more profitable, scalable, easier, faster and more transparent. Urbanise FM supports facilities, asset and workforce management for large and complex property portfolios. www.urbanise.com

Forward-looking statements

This announcement may contain forward-looking statements regarding the Company's financial position, business strategy and objectives (rather than being based on historical or current facts). Any forward-looking statements are based on the current beliefs of the Company's management as well as assumptions made by, and information currently available to, the Company's management. Forward-looking statements are inherently uncertain and must be read accordingly. There can be no assurance that some or all of the underlying assumptions will prove to be valid.

All data presented in this announcement reflects the current views of the Company with respect to future events. Forward-looking statements are subject to risk, uncertainties and assumptions relating to the operations, results of operations, growth strategy and liquidity of the Company. To the maximum extent permitted by law, the Company, its officers, employees and agents do not accept any obligation to release any updates or revisions to the information (including any forward-looking statements) in this announcement to reflect any change to expectations or assumptions; and disclaim all responsibility and liability for any loss arising from reliance on this announcement or its contents.