

## STOCK EXCHANGE ANNOUNCEMENT

24 July 2026

### Q4 FY26 Connections Update

Chorus today released its connections update for the Q4 FY26 period from 1 April 2026 to 30 June 2026.

Chorus' total fixed line connections at the end of June 2026 were 1,191,000, down 4,000 connections overall compared to Q3 FY26. This reflects the continued decline in copper connections as consumers shift to modern broadband technologies.

#### Fibre connections increase quarter on quarter

Total fibre connections were 1,147,000 at the end of June 2026, increasing by approximately 5,000 lines in the quarter.

Fibre uptake across Chorus' wider fibre network footprint, excluding other local fibre company areas, lifted by 0.4% to 75.9%. Fibre uptake across the major urban areas – Auckland, Wellington and Dunedin – were above 78%. During the quarter, a further 6,000 addresses were passed by fibre, with the increase partially offset by address data cleansing as the new data and analytics function continues to enhance data quality. The address base has been adjusted, removing ~53,000 non-serviceable/vacant lots where a premise cannot be connected.

#### Data use continues to increase

Fibre usage continued its unabated upward trajectory, with June 2026 average fibre usage 731GB, up 9% year on year. This was also the highest monthly average data usage with FIFA World Cup streaming adding at least 7.8PB to the usual total monthly traffic. Plan activity remained stable, with more than four in five customers on 500Mbps plans or higher.

#### Copper withdrawal largely complete across fibre footprint

The copper-to-fibre transition is now largely complete across New Zealand's fibre footprint, with fewer than 1,000 copper connections remaining to migrate to fibre across both Chorus' and the other local fibre companies' networks.

A total of 9,000 copper lines disconnected in the quarter, leaving approximately 44,000 services at the end of June. In areas where fibre is not available, around 6,000 copper customers migrated from copper to alternative network options during the quarter, leaving approximately 43,000 copper lines outside of the existing specified fibre area footprint.

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**ENDS**

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# Connections Update

Q4 FY26

C H ● R U S

# Q4 FY26 overview

## FIBRE CONNECTIONS: 1,147,000

**Increased 5k (Q3 FY26: +13k) to 1,147,000 (including non-address points and LFC areas)**

- 100/20Mbps plan connections grew by net 13k
- demand for 1Gbps and above plans remain stable at 25% of total plans while 500Mbps plans were up 2% to 61% of total plans

## FIBRE FOOTPRINT: 1,499,000

**Now covers 1,499,000 addresses (excluding LFC areas)**

- fibre passed another 6k addresses in Q4 (Q3: +3k)
- address base has been refined by address records data clean-up activity as well as removing ~53k non-serviceable/vacant lots where a premise cannot be connected
- overall fibre uptake grew 0.4% to 75.9% of passed addresses in Q4 (Q3: +0.7%)
- uptake in UFB1 areas at 77% while uptake in UFB2 areas at 68%
- uptake across major urban areas above 78%

*\*includes ~2.5k broadband connections Chorus is subsidising for lower socio-economic households*

## FIXED LINE CONNECTIONS\*: 1,191,000

**Continued decline in copper more than offset fibre connections; total down 4k vs Q3 (Q3 vs Q2: +3k) to 1,191,000**

- copper broadband connections declined by 6k (Q3: -7k) and copper voice connections declined 3k (Q3: -3k)
- copper lines in non-fibre areas declined by 6k (Q3: -5k) with 43k remaining
- less than 750 copper lines in Chorus fibre areas remain in service
- less than 300 copper lines in other LFC areas remain in service

## AVERAGE MONTHLY DATA USAGE: 731GB

**Average fibre usage 731 GB in Jun'26 vs 696GB in Mar'26:**

- monthly average data usage on fibre up 9% year on year (Jun'25: 671GB)
- highest monthly average data usage of 731GB in Jun'26
- the proportion of fibre connections using more than 1 terabyte of data was ~21% vs ~19% in Jun'25

# Continued copper decline; fibre connections at 1.15m

**Copper**  
**-9k QoQ**  
**44k remaining**

**Fibre**  
**+5k QoQ**  
**1.15m connections**

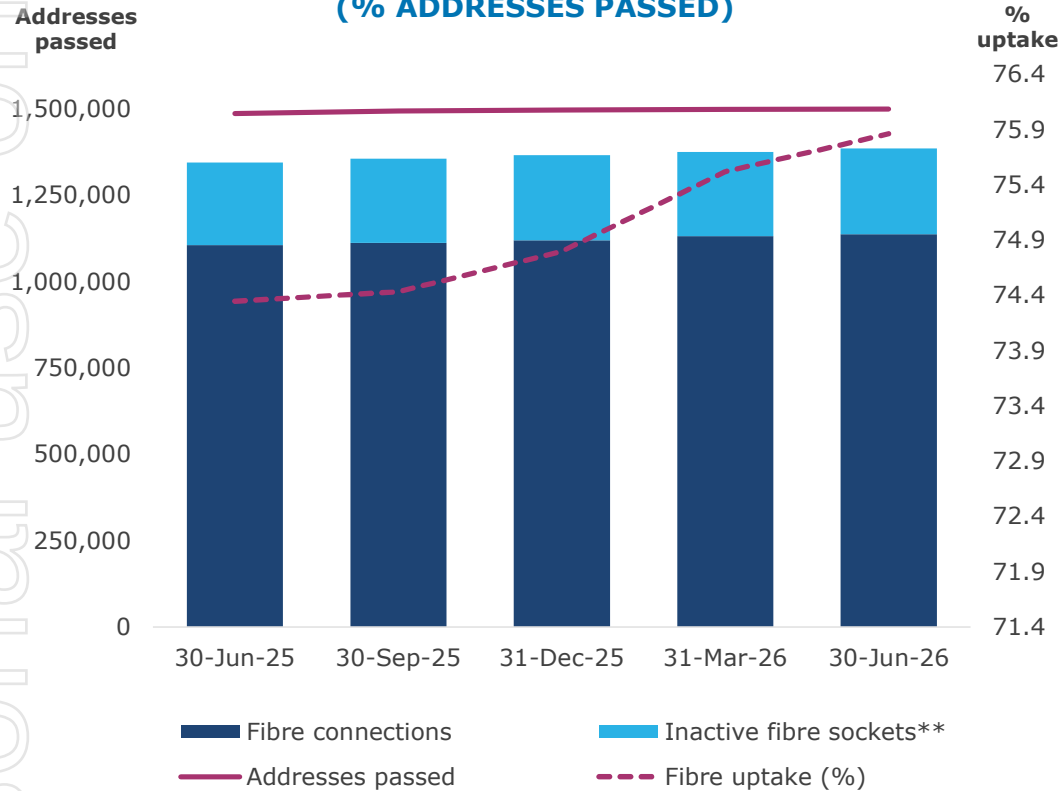
**Total**  
**-4k QoQ**  
**1.19m total**

|                                | 30 Jun 2025      | 30 Sep 2025      | 31 Dec 2025      | 31 Mar 2026      | 30 Jun 2026      | Variance<br>30 June 2026<br>vs 31 Mar 2026 |
|--------------------------------|------------------|------------------|------------------|------------------|------------------|--------------------------------------------|
| Baseband copper (no broadband) | 24,000           | 20,000           | 14,000           | 11,000           | 8,000            | (3,000)                                    |
| Copper ADSL (includes naked)   | 34,000           | 29,000           | 24,000           | 21,000           | 18,000           | (3,000)                                    |
| VDSL (includes naked)          | 34,000           | 29,000           | 25,000           | 21,000           | 18,000           | (3,000)                                    |
| <b>Total copper</b>            | <b>92,000</b>    | <b>78,000</b>    | <b>63,000</b>    | <b>53,000</b>    | <b>44,000</b>    | <b>(9,000)</b>                             |
| Fibre broadband (GPON)         | 1,106,000        | 1,113,000        | 1,120,000        | 1,133,000        | 1,139,000        | 6,000                                      |
| Fibre premium (P2P)            | 9,000            | 9,000            | 9,000            | 9,000            | 8,000            | (1,000)                                    |
| <b>Total fibre</b>             | <b>1,115,000</b> | <b>1,122,000</b> | <b>1,129,000</b> | <b>1,142,000</b> | <b>1,147,000</b> | <b>5,000</b>                               |
| <b>Total connections*</b>      | <b>1,207,000</b> | <b>1,200,000</b> | <b>1,192,000</b> | <b>1,195,000</b> | <b>1,191,000</b> | <b>(4,000)</b>                             |

\*includes ~2.5k broadband connections Chorus is subsidising for lower socio-economic households

# Fibre uptake increased to 75.9%

## FIBRE UPTAKE IN CHORUS FIBRE AREA (% ADDRESSES PASSED)



### 75.9% fibre uptake across 1,499,000 passed addresses\*

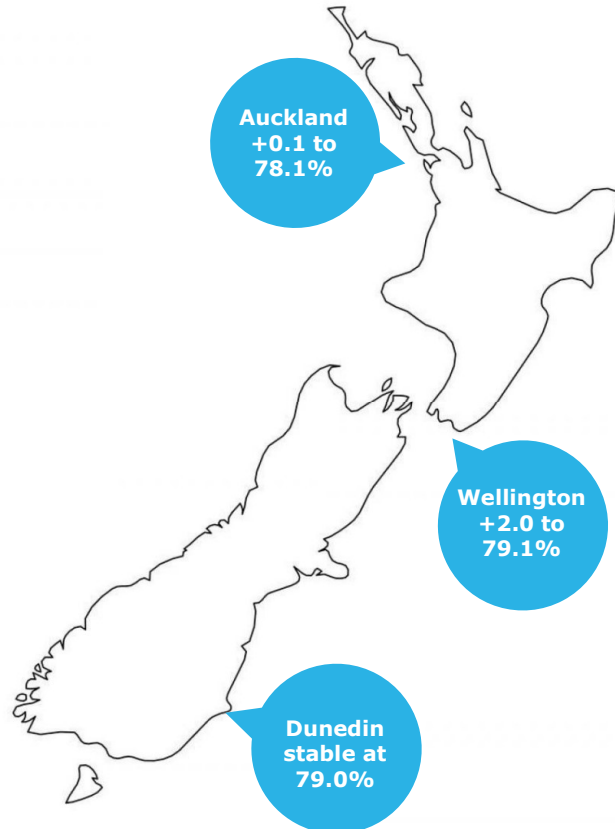
- uptake grew +0.4% in Q4
- +5k fibre connections to addresses
- +6k addresses passed in Q4 partly offset by address data cleansing as the new data and analytics function continues to enhance data quality
- total address base has been adjusted, removing ~53k non-serviceable/vacant lots where a premise cannot be connected
- UFB1 areas lifted 0.4% to 77.3%; UFB2 at 67.5%
- 11k installations in Q4 (Q3: 10k)
- 249k inactive fibre sockets\*\* (Q3: 244k)

\* based on independent address data and Chorus network data for addresses passed by fibre; excludes Chorus fibre in Local Fibre Company (LFC) areas; prior quarter uptake metrics have been restated to remove non-serviceable/vacant lots where a premise cannot be connected

\*\* not active at quarter end

# Fibre uptake by city

## UPTAKE, BY URBAN AREA, FOR FIBRE PASSED ADDRESSES

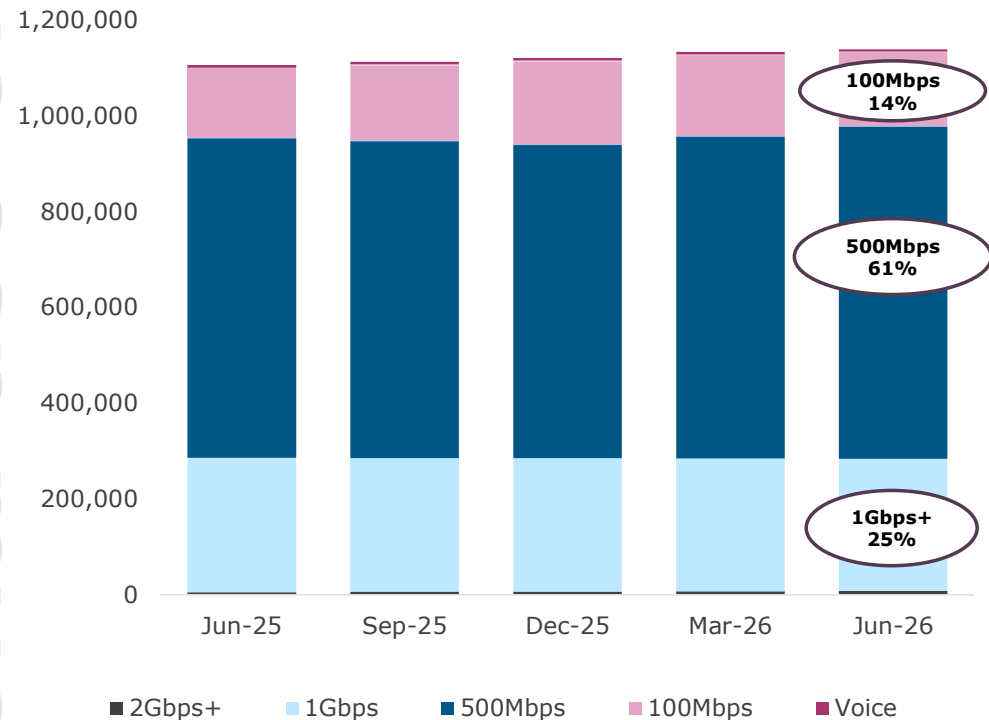


- **Auckland** stable at 78.1% with continued connection growth and address growth
- **Wellington** uptake grew 2.0% from 77.1% in Q3 to 79.1% in Q4
- **Dunedin** stable at 79.0% for Q4

*Note: uptake is measured across "urban areas" as defined by Statistics NZ, rather than the original UFB rollout areas; prior quarter uptake metrics have been restated to remove non-serviceable/vacant lots where a premise cannot be connected*

# Continued stable plan activity, 86% on 500Mbps or higher

FIBRE CONNECTIONS BY PLAN

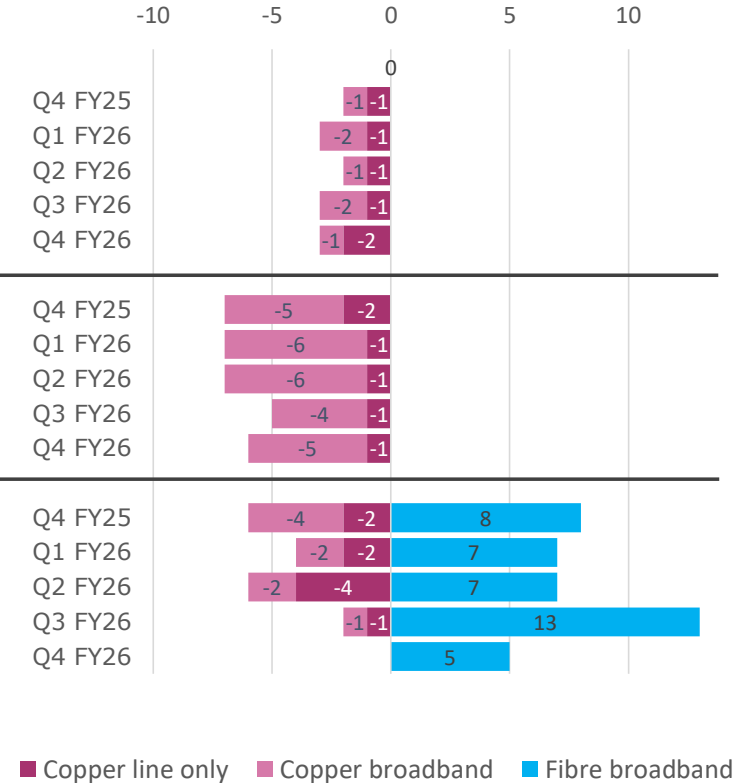


- 100/20Mbps HFS plan grew by 13k to 148k in Q4FY26
- 500Mbps increased to 61% from 59% partly driven by migration from legacy 100 plan
- demand for 1Gbps+ stable at 25%

# Connection changes by zone\*

|                                                              |                              |                  |                                                                                                                                                                                                                                                      |
|--------------------------------------------------------------|------------------------------|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Other fibre company (LFC) zone</b>                        | Copper lines (no broadband)  | 115              | Copper connections are declining as Chorus retires its copper network and customers migrate to Local Fibre Company and fixed wireless networks                                                                                                       |
|                                                              | Copper broadband lines       | 139              |                                                                                                                                                                                                                                                      |
|                                                              | Fibre broadband lines (GPON) | 4,000            |                                                                                                                                                                                                                                                      |
|                                                              | TOTAL (rounded)              | <b>4,300</b>     |                                                                                                                                                                                                                                                      |
| <b>Non-fibre addresses (i.e. Chorus fibre not available)</b> | Copper lines (no broadband)  | 8,000            | Ongoing decline in copper connections as customers migrate to alternative mobile/fixed wireless/satellite networks                                                                                                                                   |
|                                                              | Copper broadband lines       | 35,000           |                                                                                                                                                                                                                                                      |
|                                                              | TOTAL                        | <b>43,000</b>    |                                                                                                                                                                                                                                                      |
| <b>Chorus fibre zone</b>                                     | Copper lines (no broadband)  | 154              | Covers all addresses outside of LFC UFB rollout zone where Chorus fibre is available. Fibre footprint is growing as a result of network expansion and new property development. Copper connections are reducing as Chorus retires its copper network |
|                                                              | Copper broadband lines       | 589              |                                                                                                                                                                                                                                                      |
|                                                              | Fibre broadband lines (GPON) | 1,131,000        |                                                                                                                                                                                                                                                      |
|                                                              | TOTAL (rounded)              | <b>1,132,000</b> |                                                                                                                                                                                                                                                      |

## QUARTERLY CHANGE ('000s) BY ZONE

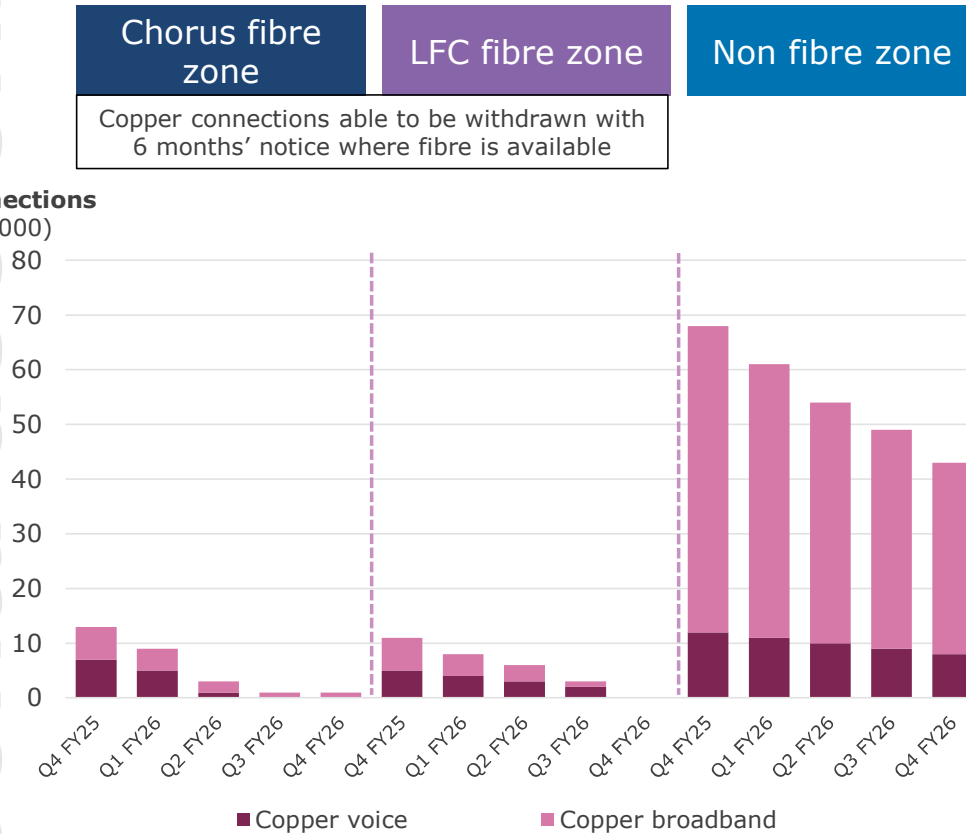


- Indicative as at 30 Jun, excludes ~12k fibre premium and smart location connections
- Copper numbers exclude 73 HSNS copper lines

# 44k total copper lines remaining; 98% outside fibre footprint

## Connections

('000)



• Copper numbers exclude 73 HSNS copper lines

### Chorus' fibre zone:

- Only 743 copper lines remain in service

### LFC fibre zone:

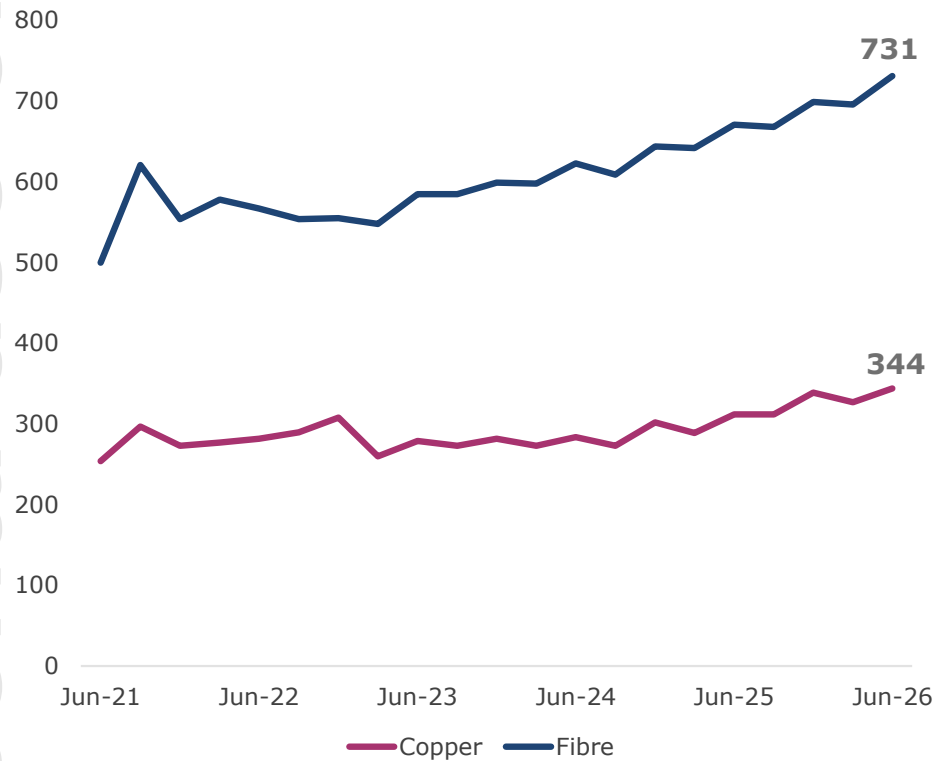
- Only 254 copper lines remain in service

### Non-fibre zone:

- 43k copper lines remaining (vs 49k in Q3 FY26)

# Monthly data usage on fibre up 9% year on year

**MONTHLY AVERAGE DATA USAGE PER CONNECTION (GIGABYTES)**



- monthly average data usage on fibre 731 gigabytes (GB) in Jun'26 up 9% year on year (Jun'25: 671GB); 696GB in Mar'26
- highest monthly average data usage of 731GB in Jun'26
- FIFA World Cup streaming in June added at least 7.8PB to the usual total monthly traffic (additional 6.7GB to average monthly usage per connection)
- ~21% fibre connections using >1TB data vs ~19% in Jun'25 & Mar'26
- copper usage was 344GB (Mar'26: 327GB); up 10% year on year

**AVERAGE THROUGHPUT IN JUNE (2020-2026) BY TIME OF DAY**

