

20 October 2026**Gentrack contracts with Momentum Energy for g2**

Gentrack Group Limited (NZX/ASX: GTK) (Gentrack) is pleased to announce that Momentum Energy has contracted with Gentrack to support its over 200,000 residential and business meter points across Australia following a competitive evaluation, recognising Gentrack's delivery record in the Australian energy market, strong regulatory compliance model, and integration with Salesforce.

"This transformation represents a significant investment in the future of our business. We selected Gentrack because of its deep understanding of the energy market together with a proven implementation approach and success track record, strong AI focus, and a close integration with Salesforce. We are excited to begin this journey and build a platform that will support innovation, growth, and outstanding customer service for many years to come," said Danny Moore, Interim CEO of Momentum Energy.

Momentum joins a growing community of utilities across Australia and New Zealand that trust Gentrack to modernise mission critical customer and billing platforms. Gentrack continues to help utilities reduce complexity, accelerate innovation and deliver the digital experiences that today's energy customers expect.

Momentum Energy will use Gentrack's g2 billing solution to simplify its technology landscape, reduce the cost to serve and create a scalable foundation for future innovation, digital experiences and AI driven efficiencies.

"Momentum Energy has a clear vision for the future and a strong commitment to delivering greater sustainability, cost efficiency and operational simplicity for its customers, while enabling future growth and innovation. As a forward-thinking and innovative energy retailer, Momentum's ambitions and values align closely with our own. With a 100% transformation success record, we look forward to working closely with the Momentum team to deliver another successful transformation and build a strong foundation for its future," said Gary Miles, Chief Executive Officer at Gentrack.

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About Gentrack

For over 35 years, Gentrack has partnered with the world's leading energy and water utilities. Today, more than 60 companies rely on our technology.

Gentrack is building AI into the heart of utility operations, helping energy and water companies manage increasing complexity and create greater capacity across their teams. We combine AI and intelligent automation with decades of industry expertise to help utilities innovate faster, operate more efficiently, and deliver better experiences for their customers. Together with Salesforce and AWS, we are building for the next generation of utilities.

<https://www.gentrack.com>